

# **General rental conditions**

#### Booking

The booking can only be processed upon receipt followed by a deposit of 30% of the total amount of the stay. The booking becomes final as soon as it has been confirmed in writing by us. The reservation is nominative, meaning that it is forbidden to sublet or assign a third party. Any modification of the contract that may result in the variation of the amount of royalties in addition or in less must be signaled and will only be effective after agreement of the manager. In case of misstatement, the contract will automatically be terminated and the sums paid will remain acquired at the campsite.

#### **Payment Methods**

Followed by the signed lease agreement, the payment is possible by credit card (16 digits + expiry date + cipher) for booking by phone or internet.

#### **Prices**

## They include:

- the rental of accommodation
- supply of gas and electricity for the accommodation
- access to the swimming pool (reserved exclusively for the campsite's clients), playgrounds, sanitary, certain activities...

#### They don't include:

- the tourist tax (this municipal tax is mandatory and is collected with the balance, at the current rate and during the reception period)
  - supplements such as: animals, some activities, linen rental, various rental (barbecue..)
- Deposit for the rental are asked as a guarantee of the rental being CLEAN and in GOOD CONDITION (250€ that are given back at the departure after the check-out, subject to missing or deteriorated material)

#### **Guarantees**

A deposit of 200€ will be asked from you on the day of your arrival, in guarantee of a restitution of the accommodation in good condition, as well as an additional deposit of 50€ in guarantee of a restitution of the accommodation in perfect condition of cleanliness. A check-in of the accommodation is carried out before each arrival by the staff of the campsite. We give you on arrival a checklist to fill out and then return to the reception within 2hours. The day of your departure, we ask you to respect the instructions (clean the accommodation, defrost and clean the refrigerator, clean dishes and dried) The day before your departure, you will be asked to make

an appointment to arrange the time of the check-out. A member of the staff will check the accommodation and then the deposit will be refunded.

# <u>Delayed arrivals – Early departure.</u>

The campsite manager must be notified in writing (email or mail) of any delay of you arrival in order to keep your rental location or accommodation. With no news from you 24 hours after the scheduled arrival date, it reserves the right to dispose of the planned location. There are no refunds or reductions for late arrivals or early departures for any reasons. The payment of all days and / or night booked is due in totality to the campsite.

### **Noise and silence**

- Guests are advised to avoid any noises and discussions that may be disturbing their neighbors.
- The sound devices must be adjusted accordingly. Closures of doors and car trunk should be as discreet as possible.
- Animals are accepted after the agreement of the management and are concerned by the payment of the daily fee. Upon admission, owners of dogs and other animals must be able to present vaccination certificates. 1st category dogs "attack dogs" and 2nd category "guard and defense" dogs are forbidden.
- Dogs and other animals should never be left free. They must not be left at the campsite, even locked up in the absence of their masters who are civilly responsible.
  - The silence must be total between 10 pm and 7 am.

#### **Swimming pool**

- The access to the swimming pool is only restricted for the residents of the campsite. Visitors, having paid or not the fee are not allowed to the pool.
  - Before entering the pool, bathers must obligatorily pass under the shower and in the foot bath.
  - The entrance to the pool is not allowed for unaccompanied children.

#### Others

- Only gas barbecue are allowed.
- Pets are accepted for a fee. They must be leashed, tattooed and vaccinated. Their health record will be asked on the day of your arrival. . 1st category dogs "attack dogs" and 2nd category "guard and defense" dogs are forbidden. They must not be left freely or even locked up in the absence of their masters who are civilly responsible.
  - Traffic is limited to 10Km/h in the campsite. Traffic is prohibited at night from 10pm to 7 am.